



## ME:GO SCOOTER WARRANTY POLICY

### TWO-YEAR LIMITED WARRANTY

For TWO (2) years from the date of invoice issued by AIW Production GmbH to Dealer, AIW Production GmbH will repair or replace at our option with any new or reconditioned components, free of charge, any of the following parts found upon examination by an authorized representative of AIW Production GmbH to be defective in material and/or workmanship:

#### Structural Frame Components, including:

- Main Frame
- Fork
- Seat Post
- Tiller Frame
- Transaxle
- Motor/Brake (electronic function ONLY)
- Brake

***NOTE: If there is an increase in the operational noise level in the transaxle, the warranty does not apply. An increase in operational noise level usually occurs due to abusive and excessive strain on the scooter.***

For two (2) years from invoice, AIW Production GmbH will repair or replace at our option with any new or reconditioned components, free of charge, any of the following parts found upon examination by an authorized representative of AIW Production GmbH to be defective in material and/or workmanship:

- Electronic Controllers
- Chargers
- Harnesses
- Any other electrical subassembly

***The battery is covered by a separate warranty, provided by the battery manufacturer. The batteries are not warranted by AIW Production GmbH.***



## WARRANTY EXCLUSIONS

This warranty does not extend to those items which may require replacement due to normal wear and tear.

- ABS Plastic shrouds
- Bearings
- Bushings
- Upholstery
- Armrest pads
- Motor brushes
- Brake Pads
- Tires and tubes
- Fuses/Bulbs
- Circumstances beyond the control of AIW Production GmbH
- Labor, service calls, shipping, and other charges incurred for repair of the product, unless specifically authorized, IN ADVANCE, by AIW Production GmbH
- Repairs and/or modifications made to any part without specific consent from AIW Production GmbH

### Exclusions also include components with damage caused by:

- Contamination
- Abuse, misuse, accident, or negligence
- Battery fluid spillage or leakage
- Commercial use, or use other than normal
- Improper operation, maintenance, or storage

***NOTE: Gradual deterioration in performance because the battery has been left in a discharged state, left in cold conditions for an extended period of time, or worn out through heavy use is not covered***

## SERVICE CHECKS AND WARRANTY SERVICE

Warranty service must be performed by an authorized MEGO Scooter Provider. Do not return faulty parts to AIW Production GmbH without prior written authorization. All transportation costs and shipping damage incurred while submitting parts for repair or replacement are the responsibility of the purchaser.

There is no other express warranty

## IMPLIED WARRANTIES

Implied warranties, including those of merchantability and fitness for a particular purpose, are limited for two (2) years from the invoice date and to the extent permitted by law. Any and all implied warranties are excluded. This is the exclusive remedy. Liabilities for consequential damages under any and all warranties are excluded.